Warranty

Davis Instruments purchased in Australia come with a 12 month warranty. Lifetime Tech support for the units purchased in Australia is also provided.

Davis Instruments Australia warrant all units purchased in Australia from the date of purchase either directly through us or any of our resellers across Australia. Proof of purchase is required and no warranty work can be completed without this.

Many countries stipulate that wireless weather equipment must transmit on specific radio frequencies. In many cases, only an authorized reseller can provide the proper wireless product for their country. Products made for sale in the U.S.A. and Canada cannot be legally used in the EU, Australia, New Zealand, and many other countries who follow different guidelines.

Davis Instruments Australia are under no obligation to warrant stations purchased online outside of Australia that don’t transmit on the legal Australian frequencies. We can convert your grey import station at a cost but this will still void any factory warranty that came with the unit.

The customer is responsible for freight to and from Davis Instruments Australia.

Goods repaired outside of the warranty period will carry a 90 day warranty.

If you have any warranty questions or need assistance please don’t hesitate to contact us.

Davis Instruments Australia.